Liberty Mutual SURETY

The Surety Claims Client Relationship Team (SCCRT)

Surety bonds and guarantees that **power global progress.**

Contact your local field underwriter or visit us online at **libertymutualsurety.com**

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Learn more about the Liberty Mutual Surety built-in claims advantage here.

At Liberty Mutual Surety, we believe that proactive claims support can be instrumental to long-term success. That's why we've developed our Surety Claims Client Relationship Team (SCCRT), a unique offering in the surety industry designed to provide agents and clients with direct access to the expertise and resources needed for streamlined, effective claims management and best practices for claims avoidance and mitigation. Whether you're navigating a potential claims scenario or looking to strengthen your organization's claims readiness, the SCCRT is here to help.

What the SCCRT offers

Backed by the resources and expertise of our entire surety claims, engineering, accounting, and operational teams, our subject matter experts bring deep industry knowledge and a collaborative spirit to every engagement.
Our services include:

Tailored education and training: customized sessions on claims processes, systems, and best practices for claims avoidance and mitigation.

Responsive guidance: expert insights on potential claims scenarios and strategies to reduce risk and resolve issues efficiently.

Resource navigation: direct connections to the right teams, including engineering, accounting, legal, and operations to streamline support.

Unified approach: a coordinated strategy for claims support that ensures a tailored experience for each account and partner.

How to engage with the SCCRT

To connect with the SCCRT, simply reach out to your Liberty Mutual Surety contact. They'll help you get started with the right liaison and resources for your needs.

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